

## User Application Hardening Checklist

1. Identify and Review Applications
<ul> <li>Create a list of all applications installed on employee devices and servers.</li> <li>Confirm which applications are actively used in daily operations.</li> <li>Flag outdated, redundant, or unknown applications.</li> </ul>
✓ 2. Remove Unnecessary Applications
<ul> <li>Uninstall unused or legacy applications.</li> <li>Remove trial, demo, and pre-installed software not used for business functions.</li> <li>Block employees from installing unapproved applications.</li> </ul>
<ul> <li>Disable Flash, Java, and macros unless essential.</li> <li>Turn off unused browser plugins and extensions.</li> <li>Configure applications to restrict user ability to re-enable these features.</li> </ul>
4. Secure Configuration Settings
<ul> <li>Enable automatic updates on all applications.</li> <li>Set strong default privacy/security settings in each app.</li> <li>Restrict access to application configuration settings for standard users.</li> </ul>
⊕ 5. Harden Web Browsers
<ul> <li>Disable unnecessary browser extensions.</li> <li>Use a secure default search engine (e.g. DuckDuckGo or Bing SafeSearch).</li> <li>Centrally manage browser security settings via group policy.</li> <li>Enable Attack Surface Reduction (ASR) rules where supported.</li> </ul>

## № 6. Harden Email Clients



☐ Disable automatic image and attachment previews.	
☐ Warn users about emails from external sources.	
☐ Enable anti-phishing and anti-malware protection.	
7. Harden Microsoft Office (or Alternatives)	
☐ Disable all macros by default (except signed/trusted ones).	
☐ Enable Protected View for files from the internet.	
☐ Block Office from creating child processes and injecting code.	
☐ Disable OLE package activation.	
8. Harden PDF Readers	
☐ Disable JavaScript within PDF reader applications.	
☐ Enable automatic updates.	
Restrict internet access from within PDFs if possible.	
9. PowerShell Security	
☐ Disable or uninstall PowerShell 2.0.	
☐ Enforce Constrained Language Mode for users.	
☐ Enable logging and monitoring of all PowerShell usage.	
4 10. Train Your Team	
☐ Educate staff on recognising suspicious app behaviours.	
☐ Conduct regular reminders on safe application usage.	
☐ Share this checklist and make security part of onboarding.	
☑ 11. Maintain & Monitor	
☐ Schedule a quarterly review of all application configurations.	
☐ Monitor logs and alerts for unusual application activity.	
☐ Test hardening effectiveness annually or after major changes.	

## X Need Help?

If you're unsure how to apply these changes or need technical assistance, reach out to <u>Netcomp</u> IT & Cyber Security. We support small businesses across Brisbane and the Gold Coast with tailored, practical cybersecurity solutions.